



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

App. No. : 09/235,065
Applicant : DENTON et al.
Filed: : January 21, 1999
TC/A.U. : 2642
Examiner: : Knowlin, Thjuan P.
Docket No. : 4366-27
Customer No. : 48500
Title: : "CALL CENTER TELEPHONE AND DATA FLOW CONNECTION
SYSTEM"

"EXPRESS MAIL" MAILING LABEL NUMBER: EV 737755406 US
DATE OF DEPOSIT: 09/27/05

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
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Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
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RESPONSE AFTER FINAL

Dear Sir:

Applicant submits this Amendment After Final to address the Office Action having a mailing date June 29, 2005. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Remarks/Arguments begin on page 2 of this paper.